

FATIGUE

While FAA Regulations and contractual provisions limit flight and duty time and protect certain rest periods, it is the Flight Attendant's responsibility to report properly rested and prepared for all assignments. It is understood that there will be times and circumstances in which Flight Attendants may become fatigued to the extent that alertness and/or performance becomes a safety of flight concern.

In situations where fatigue has or could create an unsafe situation, it is the Flight Attendant's responsibility to remove themselves from, or decline, the duty assignment, regardless of the cause of the fatigue.

It is Endeavor Air policy to remove a Flight Attendant from their flight assignment once fatigue is reported to Crew Scheduling. Scheduling will determine when you will return to your trip. You then must file a fatigue report in the WBAT reporting system within 24 hours. All reports of fatigue will be subsequently reviewed by the Fatigue Review Board (FRB) to ascertain and/or validate the cause. All fatigue calls that are deemed OPERATIONALL induced will not be subject to company discipline. The FRB will meet at least once per month to review the fatigue reports, determine status, and to make recommendations. The FRB consists of a company representative, an AFA representative, and the Fatigue Review Board manager.

FREQUENTLY ASKED QUESTIONS

What is a legitimate fatigue call? Legitimate fatigue is ANY situation in which the crewmember's ability to safely conduct their duties is compromised due to their fatigued state. ALL fatigue calls are accepted.

The Fatigue Board's job is to review the circumstances of the callout and determine what induced the fatigue; was it the operation (Operational), or was the fatigue induced by something outside of the control of the company (Non Operational).

When do I need to file my fatigue report?

You must file a fatigue report within 24 hours after the fatigue call, however you can call the Safety Department and get an extension for up to 72 hours. If you do not file a timely fatigue report your fatigue call will be considered a Missed Trip and may result in discipline.

Can I call in fatigued for my coworker?

No, you can only call in fatigued for yourself. You can file a fatigue report to add details about someone else's fatiguing situation if you have pertinent information.

A company assigned hotel contributed to my fatigue, what can I do to help? File an API CrewCare report at:

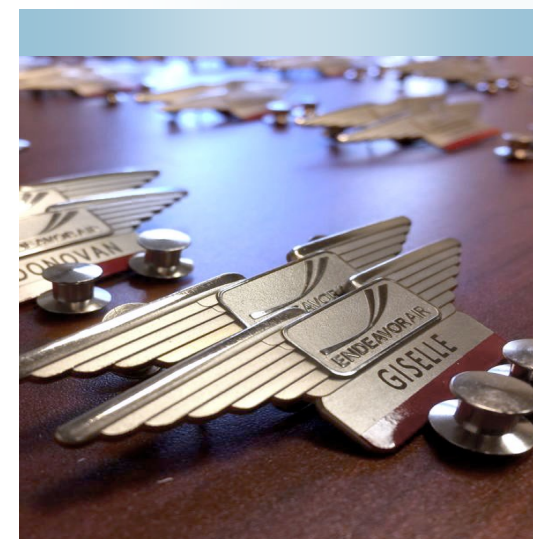
<https://api2.apicrewcare.com/EndeavorAir/Login.aspx>

The FRB **REQUIRES** a CrewCare report be filed if the cause of your fatigue is a Company assigned hotel. A hotel related Fatigue report missing an associated CrewCare may be denied by the FRB.



FATIGUE RISK MANAGEMENT PLAN (FRMP)

For Flight Attendants



Safety Hotline 1-866-924-7546

EXAMPLES OF FATIGUE



FREQUENTLY ASKED QUESTIONS

Can I call in fatigued for the first day of my trip? Yes, *but*. If your fatigue is legitimate, you should not operate on an aircraft, regardless of the cause. The important thing is that you remove yourself from duty if you are truly fatigued.

The question the FRB will ask however is, "Was this fatigue caused by something the company had control over?"

You need to remember that it is your responsibility to report to work prepared to work your assigned duty period. If you are fatigued when you report to work you did not fulfill your end of the commitment.

Can I call in fatigued tonight because I know I will be tired in the morning? No, this is prospective fatigue. You should get what rest you can and evaluate your situation in the morning. Fatigue is meant for assessing your *current situation*.

Scenario 1 – Operationally Induced

"I went to sleep between 9-10pm and around 2:45am the hotel's fire alarm sounded. We had to evacuate the building and stand in the rain for 30 minutes until the fire department was able to shut the alarm off."

This event is considered accepted into the fatigue program due to an issue that occurred at a hotel which is considered operationally induced. Anytime a hotel issue caused fatigue, the FRB asks that the flight attendants also file a crew care report for tracking hotel concerns.

Scenario 2 – Non-Operationally Induced

"I did not arrive to my crash pad until 9pm the night prior to my 5am report for reserve duty. I was also unable to sleep at the crash pad due to traffic noise outside my window."

In this case, the fatigue report would be accepted, however it is considered non-operationally induced. The event will be treated as a sick call. The FRB believes the flight attendant is fatigued and that the flight attendant made the right decision to call out, however the operation did not cause the fatigue. The company may conduct an investigation of the event and company discipline may be administered.

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FATIGUE REPORT FILING

Visit:

<https://app.wbat.org/endeavorairsafety/landing/>

Or

Download: WBAT for Safety App

1. Username: employee number
2. Password: last four digits of SSN
3. Domain: endeavorairsafety



For Password Assistance :

Email: safetyinvestigations@endeavorair.com

Or

Call: 866-924-7546 (Safety Hotline)

For all other Fatigue related inquires please contact your base management team.